

## RENEWALS

### >> No Need to Upgrade

Residents with a valid driver license or identification card are not required to obtain the redesigned credential immediately. Existing credentials will remain valid either until their date of expiration or until a new photo is required after 12 years.

For at least 12 years, there will be more than one valid Arizona driver license and identification card format.

There are no changes to driver license or identification card fees or to the process for obtaining a duplicate credential online using [ServiceArizona.com](http://ServiceArizona.com).

### >> Address Matters

ADOT's Motor Vehicle Division receives returned mail every day containing important notifications or documents. With the new process of central issuance of a license or identification card, it is critical that customers keep an updated address with MVD. State law requires that residents notify MVD of an address change within 10 days, but the purchase of a new card is not required. Customers can make address changes online at [ServiceArizona.com](http://ServiceArizona.com).

## NEW PROCESS

### STEP 1

Complete the credential application.



### STEP 2

Take your photo at the MVD office.



### STEP 3

Submit the application at the MVD office.



### STEP 4

Receive your temporary credential at the MVD office.



### STEP 5

Allow up to 15 days to receive your permanent credential in the mail.



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### FOR MORE INFORMATION

Arizona Department of Transportation  
Motor Vehicle Division

[azdot.gov/mvd](http://azdot.gov/mvd)

Phoenix: 602.255.0072

Tucson: 520.629.9808

Elsewhere in Arizona: 800.251.5866

TDD Hearing/Speech Impaired Service: 602.712.3222

# ARIZONA

## NEW DRIVER LICENSE NEW ISSUANCE PROCESS



[azdot.gov/mvd](http://azdot.gov/mvd)

## NEW LICENSE, NEW PROCESS

The Arizona Department of Transportation is using a new process for issuing Arizona driver licenses and identification cards. Under the new process, called central credential issuance, customers at ADOT Motor Vehicle Division offices will no longer immediately be issued a new permanent driver license or identification card at the end of the application process. The credential will instead be mailed to the specified mailing address on the resident's application. At the offices, customers will receive a temporary paper license or identification card that can be used until the permanent card arrives in the mail.

## >> Temporary Driver License



## >> New Driver License Features

As part of the new central credential issuance process, MVD introduced a redesigned driver license and identification card. The redesigned credential contains enhanced security features to safeguard personal information.

### NEW FEATURES

- 1 A larger primary portrait with a smaller ghost portrait ensuring customer appearance is clearly reflected
- 2 A security design comprised of unique Arizona geological features in the background created by using many different patterns, lines and images (This design provides the overall look of the credential.)
- 3 A laser perforation in the shape of Arizona, which when held up to the light is used to authenticate the credential quickly
- 4 A tactile date of birth field to assist in authenticating the credential by using the sense of touch (The date in this field will have a raised feel to it.)
- 5 A ringtail, the state mammal, illustrated on the front of the new credential
- 6 Organ Donor designation
- 7 Veteran designation

