Industry Feedback Forum and Training Completion Certificate (TCC) Implementation

November 6, 2014



### Phase II

- Contract Amendments
- Joint Letter of Renewal
- Financial Documents
- Online Driver Education
- Application Process for New Schools





### **Contract Amendments**

- > Insurance
- > Electronic Reporting
- Submitting Financial Documents

Issuing a Training Completion Certificate

(TCC)



#### **New Contract**

- Contract Will be For a Three-Year Period
- Contract Execution Will Begin in March/April 2015
- Financial Documents Will be Reviewed During the Renewal Process





### **Financial Documents**

- Bank Statements
- Statement of Net Assets
- Operating Expense Statement
- > Tax Returns
- Profit and Loss Statement
- Balance Sheets
- > FICO Score





### **Online Driver Education**

- > NHTSA Project Due in Sept, 2015
- Secure the Online Course
- We Will Work With Industry to Implement Course Curriculum and Delivery Standards



## **Currently**

- Student Enrolls With One of 23
   Authorized Third Party Driver License
   Training Providers for Professional
   Driver Training in the Classroom,
   Behind the Wheel or Both
- Student Completes Classroom Training
- Student Completes Behind the Wheel Training





### **After the Student Completes Training**

- > The Student Passes the Final Exam
- > The Trainer Enters the Student Demographic Information
- > Issues Training Completion Certificate (TCC) is Issued
- > Student Takes Certificate to MVD Field Office or

**Authorized Third Party to** 





Copyright 2003 Randy Glasbergen.

# The Student Goes to ATP/MVD Field Office

- Takes a Number and Pays Application
  Fee
- Gives the Training Completion Certificate to CSR When Number is Called
- CSR Establishes DM 29

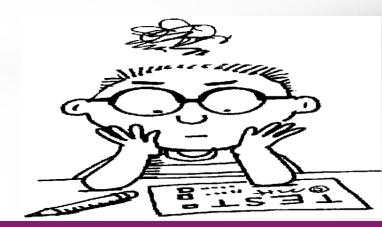




### **Student Takes MVD Exam**

- > Student Passes Exam
- > Student Gets Permit
- > Student Fails Exam
- > Student Has to Test Again and

**Pass Test to Get Permit** 





### **Student Meets Permit Requirements**

- > Student Takes Skills Test
- > Student Passes Skills Test
- > Student Fails Skills Test
- Student Has to Test Again and

**Pass Test to Get Driver License** 





# On January 12, 2015 When TCC May Waive MVD Testing

- Student Completes Professional Driver Training in the Classroom, Behind the Wheel or Both
- > The Trainer Enters the Student Demographic Information
- ➤ A Training Completion Certificate Will be Issued. The Student Must Understand That They Could be Subject to Random Testing at an MVD Field Office or Authorized Third Party Driver License Facility.



### **Test Waiver Policy**

- After a Student Successfully Completes 30
   Hours of Classroom Training, the Student
   May Receive A Waiver For the Knowledge
   Test
- After a Student Successfully Completes 10 Hours of Behind the Wheel Training, the Student May Receive A Waiver For the Skills Test
- A Student Must Successfully Complete 30 Hours of Classroom Training or 10 Hours of Behind the Wheel Training to Receive a Waiver for Both Tests



### **Random Testing**

- Will Be Instituted at All MVD Field Offices and All Authorized Third Parties that Offer Driver License Testing
- Customer Service Will Collaborate and Determine the Random Sample Size for Testing
- MVD Software Will System Generate Random
  Test Candidates





### **Student With TCC That May Waive Testing**

- > Arrives at MVD Field Office or Third Party
- Presents TCC to CSR
- > CSR Processes TCC
- Student Gets Permit or Temporary Credential
  Without Testing





