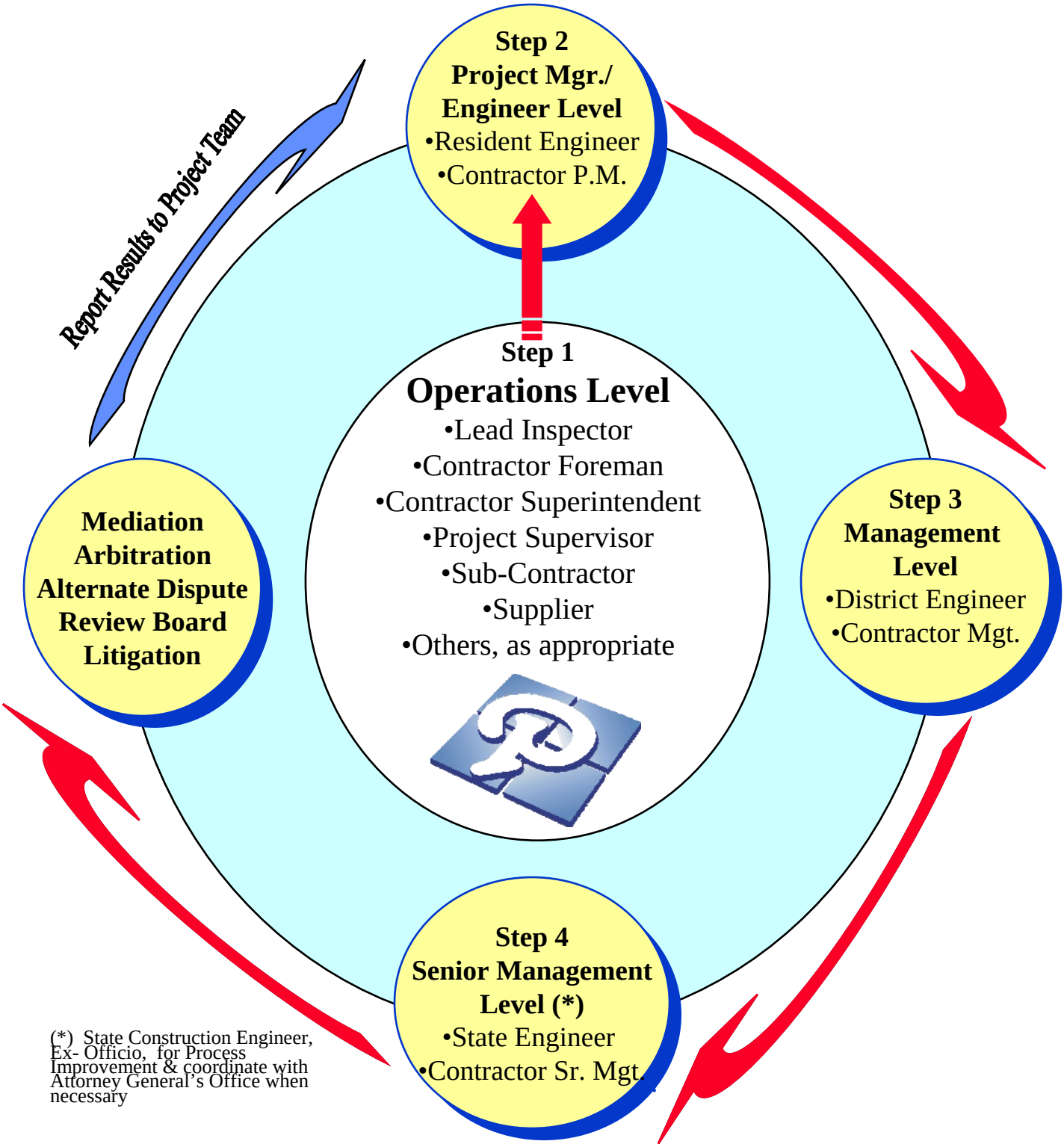
Issue Resolution/Escalation Ladder



(*) State Construction Engineer, Ex- Officio, for Process Improvement & coordinate with Attorney General's Office when necessary